

GETIT EXPRESS LIMITED PRIVACY POLICY

Last updated: February 2026

GetIT Express Limited (“GetIT Express”, “we”, “us”, or “our”) is committed to protecting your privacy and ensuring that your personal information is handled in a safe and responsible manner. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our services.

1. Information We Collect

We may collect personal information including but not limited to:

- Full name
- Address and delivery location
- Telephone number and email address
- Identification details required for customs clearance
- Shipment details, invoices, and declared values
- Payment-related information (processed via third-party providers)

2. How We Use Your Information

Your information is used to:

- Process and deliver shipments
- Facilitate customs clearance and regulatory compliance
- Communicate shipment updates and service notifications
- Respond to customer inquiries and support requests
- Maintain business records and improve service quality

3. Information Sharing and Disclosure

We do not sell or rent your personal information. Information may be shared only with:

- Customs authorities and regulatory agencies
- Logistics partners and service providers necessary to complete deliveries
- Government agencies where legally required

4. Data Security

We implement reasonable administrative, technical, and physical safeguards to protect your personal information from unauthorized access, misuse, or disclosure. However, no method of transmission or storage is 100% secure.

5. Data Retention

Personal information is retained only for as long as necessary to fulfill the purposes outlined in this policy or as required by law, customs regulations, or accounting obligations.

6. Your Rights

You have the right to request access to or correction of your personal information and request deletion where legally permissible.

7. Cookies and Online Services

Our website may use cookies or similar technologies to enhance user experience and analyze website usage. You may control cookie settings through your browser preferences.

8. Changes to This Policy

GetIT Express Limited reserves the right to update this Privacy Policy at any time. Continued use of our services constitutes acceptance of any changes.

9. Governing Law

This Privacy Policy is governed by and interpreted in accordance with the laws of Jamaica.

10. Contact Information

GetIT Express Limited

Phone: (876) 896-5647

Email: info@getitexpressja.com